

STATE OF IOWA  
DEPARTMENT OF COMMERCE  
UTILITIES BOARD

IN RE:  IOWA NETWORK SERVICES, INC.	DOCKET NO. SPU-03-4
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**ORDER DENYING REQUEST FOR APPEAL AND  
REQUIRING EXPEDITED RESPONSE**

(Issued June 12, 2003)

On June 6, 2003, Iowa Network Services, Inc. (INS), filed with the Utilities Board (Board) an appeal of the Board's May 23, 2003, order in this docket as well as a request for immediate disconnection of S&S Communications (S&S) from access service. In support of its request, INS states that S&S's account with INS is again past due in excess of \$2,000. INS states that it has been unsuccessful in its attempts to contact S&S to resolve this arrearage. INS also states that it has sent a notice of disconnection to S&S, but believes that S&S is no longer providing service.

On May 23, 2003, the Board issued an order denying INS's request to discontinue S&S from access service without notice. However, the Board ordered that this docket remained open for a period of six months to allow INS the ability to seek disconnection of S&S on an expedited basis should the financial relationship between INS and S&S warrant such action. At the time the Board issued its order, S&S's account with INS was current. While INS's most recent request to disconnect S&S from access service follows closely on the heels of the Board's May 23, 2003, order, the Board does not find this circumstance sufficient to warrant immediate

disconnection of S&S from access service. Therefore, INS's request for an appeal of the Board's May 23, 2003, order is denied.

The Board finds that S&S should be given an opportunity to respond to the allegations raised in INS's June 6, 2003, request for immediate disconnection. However, given the circumstances described above and the concern they raise, S&S will be required to submit a response to INS's assertions within five days of the issuance of this order. Failure to respond will result in expedited action by the Board.

**IT IS THEREFORE ORDERED:**

1. The request for an appeal of the Board's May 23, 2003, filed by Iowa Network Services, Inc., on June 6, 2003, is denied.
2. A response to the allegations raised by Iowa Network Services, Inc., in its request for immediate disconnection shall be filed by S&S Communications within five days of the issuance of this order.

**UTILITIES BOARD**

/s/ Diane Munns

/s/ Mark O. Lambert

ATTEST:

/s/ Sharon Mayer  
Executive Secretary, Assistant to

/s/ Elliott Smith

Dated at Des Moines, Iowa, this 12<sup>th</sup> day of June, 2003.